

GUEST INFORMATION

FINE

CONTACT:

KATALIN KISS TELEPHONE: +36306644755 E-MAIL: HELLO@WINEANDVIEWCOUNTRYHOMES.COM

GUEST INFORMATION FROM A TO Z

ARRIVAL

On the day of arrival, we can receive our Guests personally from 3:00 p.m. to 7:00 p.m. at a pre-arranged time. The owner/manager is on spot upon arrival.

CLEANING AND BED LINEN CHANGE

If necessary, tools for minor cleaning can be found in-house. We schedule cleaning in case of a longer stay (min. 7 nights). For longer stays (min. 7 nights), we are changing also bed linen and towels.

CLOSING THE FRONT DOOR

The front door can only be closed after the handle has been fully pulled up.

COOLING AND HEATING

The guesthouse is only open in summer season when no heating is needed. We have no heating system and cooling is not necessary due to the full insulation of the house.

DEPARTURE

When leaving, please leave the Guest house by 11:00 a.m. The owner/manager is on spot upon departure.

GUEST REVIEW

The opinion of our Guests is very important to us, so please write your opinion on the booking page, on our Facebook page, or on other forums, or tell it to us in person. We also welcome criticism if it helps our development.

IRON

A small iron and table board can be found in the guesthouse, we are happy to help if you have any questions.

KITCHEN

The guesthouse has a well-equipped kitchen (ceramic hob, fridge, Italian style coffee maker and ground coffee, toaster, kettle, dishes, basic spices, tea, etc.). On purpose we do not have a microwave oven. Please use the furnishings as intended, Teflon-coated dishes should not come into contact with metal.

LEISURE PROGRAMS, HIKING OPPORTUNITIES, WINERIES

We are happy to share our tips and suggestions in separate print, as well as our online map recommendation prepared for our Guests, by email, SMS, WhatsApp, Viber, etc.

GUEST INFORMATION FROM A TO Z

OUTDOOR FURNITURE ETC.

Please store the cushions and textiles of the outdoor furniture in a dry place in case of rain, so that they can be used and enjoyed in the future. During the season/good weather, the outdoor furniture can be found outside in the area next to the guesthouse: outdoor dining set; concrete grill; cushions on the roof terrace lounge bench; bio flame fireplace; high chairs at the panoramic bar.

After using the fireplace, we ask our Guests to close it.

The furniture of the terraces is to be used locally and according to its intended purpose.

PARKING

A free covered parking space with basalt gravel is available to our Guests in the immediate vicinity of the guesthouse.

PAYMENT

Accommodation is booked directly or indirectly, in all cases with advance payment. On site, we ask for a tourist tax in accordance with the applicable local rules.

PETS

We are unable to accept pets in our guesthouse.

RESPONSIBILITY

Our Guests are financially responsible for any damage caused, which can be settled on the spot upon check-out.

RISK OF FIRE AND ACCIDENT

Please avoid all fire and accident-prone activities in the guesthouse. The red bag of the first aid kit is clearly visible in the guesthouse, and we draw attention to this separately. We installed a smoke detector and an extinguisher is also placed in the building. In the event of a fire, call the central emergency number 112 or the fire brigade on 105 immediately.

SEWING KIT

The sewing kit, like the first aid kit, is located in a clearly visible place.

SHOE CARE TOOLS, UMBRELLA

Shoe polish, shoe spoon and umbrella can be found in the guest house.

SMOKING

Our guesthouse is a non-smoking accommodation. We ask our smoking Guests to smoke outside only, taking care to avoid flammable materials and using the ashtray.

GUEST INFORMATION FROM A TO Z

SPARE TEXTILES

We placed 2 pillows per person. In case an extra quilt is needed for the bed, please ask from us and we'll provide it. For chilly weather, the blankets recommended for the terrace can be found in a separate basket.

TECHNICAL ERROR

IF YOU NOTICE ANY KIND OF MALFUNCTION IN THE GUESTHOUSE, PLEASE REPORT IT.

TELEPHONE SERVICE - AVAILABILITY (24H)

Katalin Kiss / operator +36306644755

TV, MEDIA PLAYER, WIFI

On purpose, there is no TV, media player, or WiFi connection in our guesthouse. Our goal is to ensure complete relaxation, to enjoy and appreciate the slow life, closeness to nature, and to draw attention to local values. KUBO is a proud mix of a premium tiny house and an off-grid country home. Small and designed to be energy-efficient and minimize the environmental impact of living. KUBO is not connected to the electricity grid hence relies on renewable energy source. If you want to give it a try to sustainable living, come and enjoy what we created for you!

UNREGISTERED GUESTS

Guests of the Guests are not allowed to stay at the accommodation. We do not support family gatherings in our guesthouse.

WATER SUPPLY

The guesthouse is supplied from a water tank, so we recommend using mineral water for drinking, coffee-making, and cooking. This is part of the amenities we prepare upon arrival. Hot water is provided by the electric water heater.

Please be an eco-conscious user of energy and water!

We wish our dear Guests a good rest and a pleasant stay!

IN CASE OF PROBLEMS, YOU CAN CALL:

KATALIN KISS: +36 30 66 44 755

NTAK (NATIONAL TOURIST INFORMATION SERVICE CENTER) REG. NUMBER:

MA23067436