



**CHILL'INN**  
country home

# GUEST INFORMATION

## CONTACT:

KATALIN KISS

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# GUEST INFORMATION FROM A TO Z

## **ARRIVAL**

On the day of arrival, we can receive our Guests personally from 3:00 p.m. to 7:00 p.m. at a pre-arranged time. The owner/manager is on spot upon arrival.

## **CLEANING AND BED LINEN CHANGE**

If necessary, tools for minor cleaning can be found in-house. We schedule cleaning in case of a longer stay (min. 7 nights). For longer stays (min. 7 nights), we are changing also bed linen and towels.

## **CLOSING THE FRONT DOOR**

The front door can only be closed after the handle has been fully pulled up.

## **COOLING AND HEATING**

There are 3 electric radiators in the house, which according to the season/temperature are turned on and set to a pleasant temperature. In summer a mobile air conditioner-fan is available in the sleeping area.

## **DEPARTURE**

When leaving, please leave the Guest house by 11:00 a.m. The owner/manager is on spot upon departure.

## **GUEST REVIEW**

The opinion of our Guests is very important to us, so please write your opinion on the booking page, on our Facebook page, or on other forums, or tell it to us in person. We also welcome criticism if it helps our development.

## **IRON**

A small iron and table board can be found in the guesthouse, we are happy to help if you have any questions.

## **KITCHEN**

The guesthouse has a well-equipped kitchen (electric hob, fridge, Nespresso coffee machine and capsules, toaster, kettle, stick blender, dishes, basic spices, tea, etc.). On purpose we do not have a microwave oven. Please use the furnishings as intended, Teflon-coated dishes should not come into contact with metal.

## **LEISURE PROGRAMS, HIKING OPPORTUNITIES, WINERIES**

We are happy to share our tips and suggestions in separate print, as well as our online map recommendation prepared for our Guests, by email, SMS, WhatsApp, Viber, etc.

# GUEST INFORMATION FROM A TO Z

## **OUTDOOR FURNITURE ETC.**

Please store the cushions and textiles of the outdoor furniture in a dry place in case of rain, so that they can be used and enjoyed in the future. During the season/good weather, the outdoor furniture can be found outside in the area next to the guesthouse:

Comfortable deck chair, coffee table and 2 chairs on the terrace; outdoor dining set; fireplace with grilling option; covered panoramic terrace and lounge sofa with side table; table tennis.

Fires may only be made in the designated fire place, in windless conditions. After baking and cooking and lighting the fire, we ask our Guests to extinguish the embers.

Charcoal is only available on request.

The furniture of the terraces is to be used locally and according to its intended purpose.

## **PARKING**

A free parking space is available to our Guests in the immediate vicinity of the guesthouse.

## **PAYMENT**

Accommodation is booked directly or indirectly, in all cases with advance payment. On site, we ask for a tourist tax in accordance with the applicable local rules.

## **PETS**

We are unable to accept pets in our guesthouse.

## **RESPONSIBILITY**

Our Guests are financially responsible for any damage caused, which can be settled on the spot upon check-out.

## **RISK OF FIRE AND ACCIDENT**

Please avoid all fire and accident-prone activities in the guesthouse. The red bag of the first aid kit is clearly visible in the guesthouse, and we draw attention to this separately. We installed a smoke detector and an extinguisher is also placed in the building. In the event of a fire, call the central emergency number 112 or the fire brigade on 105 immediately.

## **SEWING KIT**

The sewing kit, like the first aid kit, is located in a clearly visible place.

## **SHOE CARE TOOLS, UMBRELLA**

Shoe polish, shoe spoon and umbrella can be found in the guest house.

# GUEST INFORMATION FROM A TO Z

## **SMOKING**

Our guesthouse is a non-smoking accommodation. We ask our smoking Guests to smoke outside only, taking care to avoid flammable materials and using the ashtray.

## **SPARE TEXTILES**

We placed 2 pillows per person. In case an extra quilt is needed for the bed, please ask from us and we'll provide it. For chilly weather, the blankets recommended for the terrace can be found in the chest of drawers.

## **TECHNICAL ERROR**

If you notice any kind of malfunction in the guesthouse, please report it.

## **TELEPHONE SERVICE - AVAILABILITY (24H)**

Katalin Kiss / operator +36306644755

## **TV, MEDIA PLAYER, WIFI**

On purpose, there is no TV, media player, or WiFi connection in our guesthouse. Our goal is to ensure complete relaxation, to enjoy and appreciate the slow life, closeness to nature, and to draw attention to local values.

## **UNREGISTERED GUESTS**

Guests of the Guests are not allowed to stay at the accommodation. We do not support family gatherings in our guesthouse.

**We wish our dear Guests a good rest and a pleasant stay!**

## **IN CASE OF PROBLEMS, YOU CAN CALL:**

Katalin Kiss: +36 30 66 44 755

## **NTAK (NATIONAL TOURIST INFORMATION SERVICE CENTER) REG. NUMBER:**

MA22045887