



CHILL'INN
country home

GENERAL DATA PROTECTION REGULATION (GDPR)

CONTACT:

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I. GENERAL PROVISIONS

We inform our Guests that the legal regulation of the processing of personal data has fundamentally changed from 25 May 2018, as from that date it is mandatory for the European Parliament and the Council (EU) on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and Regulation (EEC) No 2016/679 repealing Regulation (EC) No 95/46 (General Data Protection Regulation), hereinafter referred to as the GDPR.

By booking online through the Website, or via an agent, you, as a user, client, so one of the contractor, agree to the provisions of this Data Protection Statement (hereafter "Data Protection Statement").

II. NAME AND CONTACT DETAILS OF THE DATA CONTROLLER

- Service provider/operator/data controller name: Fekete Ilona Veronika, individual with tax number (determined by the Hungarian law of Taxation)
- Service provider/operator/data controller availability - Address: 6725 Szeged, Váradi u. 37., Hungary
- Contact/data controller name: Kiss Katalin, individual with tax number (determined by the Hungarian law of Taxation)
- Contact/data controller availability - Address: 8284 Kisapáti, Kisapáti hegy 898., Hungary
- Contact/data controller availability - Phone Nr: +36306644755
- Contact/data controller availability - E-mail: hello@wineandviewcountryhomes.com

III. PURPOSE OF DATA MANAGEMENT

In the first instance, for the purpose of booking the Guesthouse, certain personal data, as detailed below, are required in order to establish a contract between the two parties (as guest and as operator/owner).

Your personal data are also required for the issuing of an invoice for the accommodation service (obligation towards the National Tax and Customs Office).

It is also necessary for the accommodation provider to record the reservation data in the Vendégem software for the National Tourist Data Service (NTAK), which is under the supervision of the Hungarian Tourism Agency (MTÜ obligation), furthermore, in accordance with the legal provisions in force, upon arrival, it is necessary to hand over to all guests an identification document for document scanning in order to transmit the data to the Guest Information Closed Data Service (VIZA) as an obligation for NTAK.

It is also important to provide your personal data for the purposes of communication with you about your reservation, so that we can inform you of any relevant circumstances of which you need to be aware.

It is also necessary to provide your details for the newsletters, for the purpose of keeping you informed of news and events concerning the Guesthouse.

IV. LEGAL BASIS FOR DATA MANAGEMENT

In the case of the purpose included in the first paragraph of point II., the data is processed on the basis of point a) of paragraph (1) of Article 6. of the GDPR, in order to be able to properly inform you about the essential circumstances arising from the contractual relationship, and in the case of the purpose contained in the second paragraph of point II., the data is processed on the basis of point b) of paragraph (1) of Article 6. of the GDPR, i.e. the performance of a contract in which the Guest is one of the affected parties.

In the case of the purpose contained in the third and fourth paragraphs of point II., the point c) of paragraph (1) of Article 6. of the GDPR, i.e. the fulfillment of the legal obligation of the data controller, namely the obligation of the data controller to prepare receipts and invoices and the obligation to provide data to public bodies.

If the need for data processing for other purposes or on other legal bases arises, the data controller is obliged to inform the data subject (data owner) individually of all important information related to the data processing to be performed and their related rights before starting the data processing.

V. SCOPE OF DATA MANAGED

The following personal information is required for a reservation:

Name

Sex

Date of birth

Place of birth

Nationality

Type and number of identity document

Address: postcode, country, city, full address

Telephone number

E-mail address

Billing address

Number of guests arriving

Date of arrival

Date of departure

Number of nights

Upon arrival, all guests (from the age of 0, so infants too!) must hand over their identity card, or passport, or driver's license to the accommodation provider for electronic document scanning, which will be stored in the Guest Information Closed Database (VIZA) system supervised by NTAK (NTAK obligation). This procedure can be found on the website of the VIZA data storage system: <https://vizainfo.hu/en/accommodations>.

VI. DURATION OF DATA MANAGEMENT

The processing of the data starts from the date of the reservation.

With regard to the name and billing address of the guest, the data will be processed for the period stipulated in the Hungarian law of Accounting, for 8 (eight) years, after which the data controller will destroy them.

The guest's data (apart from the above) recorded in the VIZA data storage system is not stored by the guesthouse's data controller, and it is not authorized to manage them further more. NTAK can provide information on the data storage time of the VIZA data storage system.

For newsletter services, data processing lasts until the newsletter unsubscription is received.

VII. DATA SECURITY

The Data Controller shall take all necessary steps to ensure the security of the personal data provided by the Guests during the storage and preservation of both the network system and the data.

The data manager works on a computer protected by an anti-virus software.

VIII. COOKIES

The Guesthouse uses cookies for the optimal functioning of the website and the online request for quotation, whereby its servers may place a cookie (unique identification file) on the computers of the users of the website. The user will not be informed when this is done. The cookies are used solely to facilitate the technical identification of the user and the website visitor and to operate personalised services and are not used by the Guesthouse for any other purpose. Disabling of cookies by the user, the exact method of which is explained in the user's browser instructions, does not prevent the use of the Guesthouse's services, but disabling cookies on the website may affect certain functions.

IX. NEWSLETTERS

By ordering the services of the Guesthouse and by providing his/her e-mail address, the Guest agrees that the Guesthouse sends information and notifications about the Guesthouse in the form of a newsletter to the e-mail address provided. The subscription is voluntary and can be cancelled at any time by using the link or reply e-mail indicated in the newsletter.

If the data subject subscribes to the newsletter, by subscribing or by sending the reservation, he/she expressly consents to the Data Controller sending him/her newsletters and individual offers.

The legal basis for the processing is Article 6(1)(a) of the GDPR, i.e. the data subject's explicit, prior and freely given consent.

The scope of the personal data processed: name and e-mail address of the data subject.

The Data Controller does not use the assistance of a data processor for the processing.

The data will be processed by the Guesthouse until the data subject requests their deletion.

The provision of the data is voluntary, in case of failure to provide it, the Data Controller will not inform the data subject about its actions and news.

X. SOCIAL MEDIA

The Guesthouse maintains a community page to promote and publicise its services. The communication on the Guesthouse's community page does not constitute a legal or binding fact, it is not intended for the conclusion of a contract or a request for an offer.

The Guesthouse does not process personal data posted by visitors to the Guesthouse's social networking site. Visitors are governed by the Privacy Policy and Terms of Service of the community site.

In the event of publication of illegal or offensive content, the Guesthouse may exclude the person concerned from membership without prior notice or delete his/her posts. The Guesthouse is not responsible for any illegal content or comments posted by users of the Community Site. The Guesthouse is not responsible for any errors, malfunctions or problems resulting from changes in the operation of the Community Site.

XI. GUEST RIGHTS AND ENFORCEMENT OPTIONS

The Guest is entitled to receive feedback from the data controller as to whether the processing of his / her personal data is in progress, and if so, to receive information about the data processed and all relevant information concerning the data management.

The Guest may request that the data controller correct inaccurate personal data concerning him / her without undue delay. Taking into account the purpose of the data processing, He / she may request that the personal data be supplemented.

You may request the deletion of your personal data, unless the processing is necessary for the fulfillment of the data controller's legal obligations or for the submission, enforcement or protection of legal claims. The data controller shall delete the personal data without undue delay if the processing of the data is illegal, incomplete or incorrect, the purpose of the data processing has ceased or the storage period has expired or was ordered by a court or authority, or if the data deletion is necessary for the fulfillment of the legal obligation of the data controller.

If the controller processes personal data with the consent of the data subject, the data subject may withdraw that consent. Unless there is another legal basis for the data processing, the data controller shall delete the personal data affected by the revoked consent.

The Guest is entitled to have the data controller restrict the data processing at his / her request if:
the Guest disputes the accuracy of the personal data - for the time necessary to verify the accuracy;
the data processing is illegal, but the Guest objects to the deletion of the data and requests a restriction on use;

the data controller no longer needs the personal data for the purpose of data processing, but the data subject requests them in order to submit, enforce or protect his / her legal claim; or

the data subject objects to the processing of his or her data in the public interest or on the basis of a legitimate interest of the controller or a third party.

During the restriction period, the data controller may not use the personal data for purposes other than storage.

In case of exercising the rights of the Guest, the data controller shall examine the data subject's request and take the necessary measures and inform the Guest about these and the reasons for their non-compliance within one month after receiving the request.

Enforcement:

The Guest's request related to data management can be sent to the address or e-mail address of the data controller provided in Section II.

In the event of a breach of his rights, the data subject may apply to the court having jurisdiction according to the address of the controller or, at his or her choice, to the court having jurisdiction over his or her place of the permanent residence or, failing that, his or her place of temporary residence, and bring an action.

The Guest may also lodge a complaint with the National Data Protection and Freedom of Information Authority (1125 Budapest, Szilágyi Erzsébet Fásor 22 / c., Hereinafter: NAIH) and initiate an investigation on the grounds that there has been or is a imminent threat of a breach of the processing of his or her personal data.

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The text of the GDPR in the website of the gdpr.eu, co-funder by the Horizon 2020 Framework Programme of the European Union and operated by Proton Technologies AG., can be found here: <https://gdpr.eu/tag/gdpr/> (2021.01.07).